

Inquiries – August 2018

#	Date Received	Method Received	Comment Details / Description	Response / Remedial Action	Date Responded	Staff Initials
1	August 3, 2018	DYEC Project Email	<p>I read the notice of exceedance for dioxins and furans, I then read the report for more details but still don't quite understand.</p> <p>What does that mean it's the air? Is this bad for our health? What should we be doing?</p>	<p>Good Afternoon,</p> <p>This email is in response to your inquiry dated August 3, 2018.</p> <p>As part of the Durham York Energy Centre Environmental Compliance Approval, the Region is required to monitor Ambient Air quality at three locations and report on any air quality parameter exceedance to the Ministry of Environment, Parks and Conservation and the Durham Region Medical Officer of Health.</p> <p>The May 26, 2018, ambient air exceedance for dioxins and furans could have occurred as a result of a number of contributors to the air quality in the vicinity of the Durham York Energy Centre. These can include industrial sources, construction activities, residential / commercial, agricultural and transportation. Though results are representative of local conditions, it is difficult to definitively determine the contribution of any individual source to local air quality with accuracy.</p> <p>The Region is confident that the recent ambient air dioxin and furan exceedance recently identified at our monitoring stations was not elevated as a result of emissions from Durham York Energy Centre. A recent emissions source test at Durham York Energy Centre demonstrated that the facility is operating well under the dioxin and furan emission limits. The source test identifies the emissions related directly to a source.</p> <p>You may want to reach out to the Durham District Ministry of Environment, Parks and Conservation (MOECP) or Durham Region's Medical Officer of Health for further information.</p> <p>Regards, Project Team</p>	August 8, 2018	LW

Total Inquiries – August 2018

Inquiry Type	Total by Inquiry Type
Total Project Team Inquiries received this month by project web email / telephone:	1
Total Covanta Inquiries received this month:	0
Total Durham Region Council / Committee Inquiries received this month:	0
Total Durham Region Call Centre Inquiries received this month:	0
Total Inquiries received from York Region this month:	0
Total Inquiries received from previous months in 2018 to-date:	11
Total Inquiries received in 2018 to-date:	12

Complaints – August 2018

#	Date Received	Method Received	Comment Details / Description	Response / Remedial Action	Date Responded	Staff Initials
-	-	-	-	-	-	-

Total Complaints – August 2018

Complaint Type	Total by Complaint Type
Total Project Team Complaints received this month by project web email / telephone:	0
Total Covanta Complaints received this month:	0
Total Durham Region Council / Committee Complaints received this month:	0
Total Durham Region Call Centre Complaints received this month:	0
Total Complaints received from York Region this month:	0
Total Complaints received from previous months in 2018 to-date:	3
Total Complaints received in 2018 to-date:	3