Inquiries – June 2018

#	Date Received	Method Received	Comment Details / Description	Response / Remedial Action	Date Responded	Staff Initials
1	June 4, 2018	DYEC Project Email	Good afternoon – Do you burn any fibres in your incinerator, or just garbage? Please advise.	Good Morning, This email is in response to your inquiry sent on June 4, 2018 regarding the Durham York Energy Centre (DYEC). The DYEC is a waste management facility that produces energy from the combustion of garbage. The DYEC safely processes 140,000 tonnes per year of residential garbage that remains after maximizing waste diversion programs – reducing, reusing, recycling and composting – in Durham and York Regions. Our Certificate of Approval does not allow us to accept waste from any additional outside sources. Please let us know if you have any additional questions. Regards, DYEC Project Team	June 5, 2018	DL
2	June 28, 2018	Referred to Project Team from York Region's call centre	How much did it cost to build the plant? Did the municipality receive any funding or grants from other levels of government and if so which levels? Did the Municipality have to raise the tax level to pay for the building and operation of the facility? How much does it cost to run the plant? Does the municipality make or lose money on the plant? How many people does the plant employ and who pays their wages? What does the public think of the plant now that it is operational as I saw some resistance to the building of the facility in past news articles? How long did it take to receive the proper permits and for the	Your inquiry to Access York (case number 1568311) was forwarded to me for a response. The answers to your questions about the Durham York Energy Centre are provided below. How much did it cost to build the plant? The Durham York Energy Centre cost approximately \$284 million including \$255 million for construction of the facility and approximately \$29 million for the Environmental Assessment, permitting and approvals, site servicing, consulting fees and economic development activities in the host community of Clarington. Did the municipality receive any funding or grants from other levels of government and if so which	July 3, 2018	SD

If you require this information in an accessible format, please contact The Regional Municipality of Durham at 1-800-372-1102 ext. 3560.

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			environmental assessments to be conducted and approved?	levels? Durham Region's share of capital costs was funded by the Federal Gas Tax. York Region did not receive any funding or grants.		
				Did the Municipality have to raise the tax level to pay for the building and operation of the facility? No tax increase was required. York Region's property tax levy has remained relatively constant on a real per-capita basis since 2009.		
				How much does it cost to run the plant? In 2017, the Regions paid \$15,673,861 in operating fees to the operations contractor, Covanta, and received \$8,723,173 in revenue from sale of electricity and recyclable metals, resulting in a net annual cost of \$6,950,688, or approximately \$49.60 per tonne processed.		
				Does the municipality make or lose money on the plant? As noted above, the revenue received from electricity generation and metals recycling covers only part of the annual operating fee. However, the net operating cost after deducting revenue is comparable to what the Regions would pay to manage the same tonnage at a landfill.		
				How many people does the plant employ and who pays their wages? The Durham York Energy Centre employs 39 people. Their wages are included in the annual operating fee that the Regions pay to Covanta.		
				What does the public think of the plant now that it is operational as I saw some resistance to the building of the facility in past news articles? There are members of the public who continue to oppose the project now that the facility is operational, but the overall response has been positive.		
				How long did it take to receive the proper permits and for the environmental assessments to be		

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				conducted and approved? Approvals and permitting under the Environmental Assessment Act and the Environmental Protection Act took approximately six years in total to complete.		

Total Inquiries –June 2018

Inquiry Type	Total by Inquiry Type
Total Project Team Inquiries received this month by project web email / telephone:	1
Total Covanta Inquiries received this month:	0
Total Durham Region Council / Committee Inquiries received this month:	0
Total Durham Region Call Centre Inquiries received this month:	0
Total Inquiries received from York Region this month:	1
Total Inquiries received from previous months in 2018 to-date:	9
Total Inquiries received in 2018 to-date:	11

Complaints – June 2018

#	Date Received	Method Received	Comment Details / Description	Response / Remedial Action	Date Responded	Staff Initials
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Total Complaints – June 2018

Complaint Type	Total by Complaint Type
Total Project Team Complaints received this month by project web email / telephone:	0
Total Covanta Complaints received this month:	0
Total Durham Region Council / Committee Complaints received this month:	0
Total Durham Region Call Centre Complaints received this month:	0
Total Complaints received from York Region this month:	0
Total Complaints received from previous months in 2018 to-date:	3
Total Complaints received in 2018 to-date:	3