

Inquiries – August 2020

#	Date Received	Method Received	Comment Details / Description	Response / Remedial Action	Date Responded	Staff Initials
-	-	-	The Regional Municipalities of Durham and York released a Notice of Commencement on July 3, 2019 for the Environmental Screening Process to increase the waste capacity from 140,000 tonnes of waste to 160,000 tonnes of waste per year at the Durham York Energy Centre.	Inquires received through the Environmental Screening Process will be addressed and reported to the MECP through the Record of Consultation for the Project.	-	-
1	August 13, 2020	DYEC Project Email	<p>Hello,</p> <p>I watched the virtual tour on your website and I think you can be interested by our trim waste materials. We produce trims composed of plastic, paper & foil that are currently collected into two containers. The trims are sent to landfilling and we would like to find a sustainable solution to recycle them instead. Considering that plastic & paper both have a high combustion efficiency, I think it would be interesting for your electricity production process!</p> <p>Feel free to contact me by replying to this mail or phone.</p> <p>Best regards</p>	<p>Good Afternoon,</p> <p>This email is in response to your inquiry received on August 13, 2020 regarding the disposal of trim waste material at the Durham York Energy Centre.</p> <p>The DYEC is Durham Region's primary long-term disposal option for waste and only processes the household waste remaining after Durham and York Regions' aggressive composting, recycling and reuse programs. Our Certificate of Approval only permits us to take waste from residential collection programs within Durham and York Regions and delivered via approved waste haulers. We do not accept commercial, industrial or institutional waste at the facility. As a result of the above-mentioned factors, we are not able to accept your trim material for disposal at our facility at this time.</p> <p>Please let us know if you have any additional questions.</p> <p>Regards, DYEC Project Team</p>	August 17, 2020	DL

Total Inquiries – August 2020

Inquiry Type	Total by Inquiry Type
Total Project Team Inquiries received this month by project web email / telephone:	1
Total Covanta Inquiries received this month:	0
Total Durham Region Council / Committee Inquiries received this month:	0
Total Durham Region Call Centre Inquiries received this month:	0
Total Inquiries received from York Region this month:	0
Total Inquiries received from previous months in 2020 to-date:	17
Total Inquiries received in 2020 to-date:	18

Complaints – August 2020

#	Date Received	Method Received	Comment Details / Description	Response / Remedial Action	Date Responded	Staff Initials
-	-	-	The Regional Municipalities of Durham and York released a Notice of Commencement on July 3, 2019 for the Environmental Screening Process to increase the waste capacity from 140,000 tonnes of waste to 160,000 tonnes of waste per year at the Durham York Energy Centre.	Complaints received through the Environmental Screening Process will be addressed and reported to the MECPC through the Record of Consultation for the Project.	-	-

Total Complaints – August 2020

Complaint Type	Total by Complaint Type
Total Project Team Complaints received this month by project web email / telephone:	0
Total Covanta Complaints received this month:	0
Total Durham Region Council / Committee Complaints received this month:	0
Total Durham Region Call Centre Complaints received this month:	0
Total Complaints received from York Region this month:	0
Total Complaints received from previous months in 2020 to-date:	8
Total Complaints received in 2020 to-date:	8