

Inquiries – March 2021

#	Date Received	Method Received	Comment Details / Description	Response / Remedial Action	Date Responded	Staff Initials
-	-	-	The Regional Municipalities of Durham and York released a Notice of Commencement on July 3, 2019 for the Environmental Screening Process to increase the waste capacity from 140,000 tonnes of waste to 160,000 tonnes of waste per year at the Durham York Energy Centre.	Inquires received through the Environmental Screening Process will be addressed and reported to the MECP through the Record of Consultation for the Project.	-	-
1	March 4, 2021	Works Reception E-mail	<p>Hello,</p> <p>As a part of a capstone research project, my peers and I have been tasked with conducting a review of Waste-to-Energy technologies, as well as a case study of the experience the York-Durham region has had with the opening and operation of its Covanta Waste-to-Energy plant.</p> <p>I am hoping to arrange a short Zoom interview with someone either at the Durham Region Works Department or Durham York Energy Centre in order to obtain a local, municipal perspective. The interview would be less than an hour, and conducted whenever it can be scheduled in March.</p> <p>If such an interview could be arranged, or if you are able to point me to a municipal contact who might be able to conduct such an interview, please let me know.</p>	Staff followed up with the contact and an interview was conducted on March 15, 2021.	March 15, 2021	AE/GA
2	March 19, 2021	DYEC E-mail	<p>We are a lab in Guelph, ON and we use over 1 million polypropylene vials in a year. Currently these are going to the landfill as they have milk waste in them. We are interested to see if you would take them for waste to energy processing.</p> <p>Thank you</p>	<p>Good Afternoon,</p> <p>This email is in response to your inquiry received on March 19, 2021 regarding the disposal of your polypropylene vials at the Durham York Energy Centre.</p> <p>The DYEC is Durham Region's primary long-term disposal option for waste and only processes the household waste remaining after Durham and York Regions' aggressive composting, recycling and reuse programs. Our Certificate of Approval only permits us to take waste from residential collection programs within Durham and York Regions and delivered via approved waste haulers. We do not accept commercial, industrial or institutional waste at the facility. As a result of the above-mentioned factors, we are not able to accept your polypropylene vials for disposal at our facility at this time.</p> <p>Please let us know if you have any additional questions.</p>	March 22, 2021	RM

#	Date Received	Method Received	Comment Details / Description	Response / Remedial Action	Date Responded	Staff Initials
3	March 18, 2021	Letter to Durham Regional Council	Letter to Durham Council re: Staff Comments/Responses at Works Committee & Report 2021-WR-5 DYEC Operations, Long-Term Sampling System Update (for Dioxins and Furans). A letter was received in response to the staff comments and Report 2021 WR-5 - DYEC Long Term Sampling System Update (for Dioxins and Furans).	No staff action required at this time.	March 24, 2021	-
4	March 22, 2021	Memorandum to Durham Regional Council	Memorandum to Durham Council re: Response to Correspondence Regarding 2021 Climate Change Update and Corporate Climate Change Action Plan (Report #2021-A-3). This memo was prepared in response to correspondence received at the Finance and Administration Committee Meeting of March 9, 2021, Agenda Item 7.1 (A), regarding the 2021 Climate Change Update and Corporate Climate Action Plan (Report #2021-A-3) and questions raised regarding section 4.5 of the Report with respect to the greenhouse gas (GHG) emissions calculations for the Durham York Energy Centre (DYEC).	No staff action required at this time.	March 22, 2021	-

Total Inquiries – March 2021

Inquiry Type	Total by Inquiry Type
Total Project Team Inquiries received this month by project web email / telephone:	4
Total Covanta Inquiries received this month:	0
Total Durham Region Council / Committee Inquiries received this month:	0
Total Durham Region Call Centre Inquiries received this month:	0
Total Inquiries received from York Region this month:	0
Total Inquiries received from previous months in 2021 to-date:	4
Total Inquiries received in 2021 to-date:	8

If you require this information in an accessible format, please contact The Regional Municipality of Durham at 1-800-372-1102 ext. 3560.

Complaints – March 2021

#	Date Received	Method Received	Comment Details / Description	Response / Remedial Action	Date Responded	Staff Initials
-	-	-	The Regional Municipalities of Durham and York released a Notice of Commencement on July 3, 2019 for the Environmental Screening Process to increase the waste capacity from 140,000 tonnes of waste to 160,000 tonnes of waste per year at the Durham York Energy Centre.	Complaints received through the Environmental Screening Process will be addressed and reported to the MECP through the Record of Consultation for the Project.	-	-

Total Complaints – March 2021

Complaint Type	Total by Complaint Type
Total Project Team Complaints received this month by project web email / telephone:	0
Total Covanta Complaints received this month:	0
Total Durham Region Council / Committee Complaints received this month:	0
Total Durham Region Call Centre Complaints received this month:	0
Total Complaints received from York Region this month:	0
Total Complaints received from previous months in 2021 to-date:	0
Total Complaints received in 2021 to-date:	0