

Inquiries – May 2023

#	Date Received	Method Received	Comment Details / Description	Response / Remedial Action	Date Responded	Staff Initials
1	May 24, 2023	DYEC E-mail	<p>Hi there,</p> <p>I'm with CBC Radio's Ottawa Morning. I'm writing because the Ottawa city council voted to look into a plan to explore technological options like incineration for its garbage. I understand that the regional municipalities of York and Durham own a waste-to-energy facility and that the Durham York Energy Centre processes up to 140,000 tonnes of garbage from the two municipalities each year and generates enough electricity to power the 10,000 homes. We wanted to ask if someone with the Durham York Energy Centre would be available for an interview on our show tomorrow (Thursday) to chat about how this technology works and how it was implemented.</p> <p>We were hoping to do an interview on this at 8:10 AM tomorrow (Thursday - backup option at 7:20 AM).</p> <p>Would someone from the Durham York Energy Centre be able to get in touch with us about this? I'd be happy to chat this afternoon to go over the logistics/background information.</p> <p>Many thanks.</p>	Regional staff responded and participated in the interview.	May 25, 2023	AE

Total Inquiries – May 2023

Inquiry Type	Total by Inquiry Type
Total Project Team Inquiries received this month by project web email / telephone:	1
Total Covanta Inquiries received this month:	0
Total Durham Region Council / Committee Inquiries received this month:	0
Total Durham Region Call Centre Inquiries received this month:	0
Total Inquiries received from York Region this month:	0
Total Inquiries received from previous months in 2023 to-date:	5
Total Inquiries received in 2023 to-date:	6

If you require this information in an accessible format, please contact The Regional Municipality of Durham at 1-800-372-1102 ext. 3560.

Complaints – May 2023

#	Date Received	Method Received	Comment Details / Description	Response / Remedial Action	Date Responded	Staff Initials
-	-	-	-	-	-	-
-	-	-	-	-	-	-

Total Complaints – May 2023

Complaint Type	Total by Complaint Type
Total Project Team Complaints received this month by project web email / telephone:	0
Total Covanta Complaints received this month:	0
Total Durham Region Council / Committee Complaints received this month:	0
Total Durham Region Call Centre Complaints received this month:	0
Total Complaints received from York Region this month:	0
Total Complaints received from previous months in 2023 to-date:	0
Total Complaints received in 2023 to-date:	0