




DURHAM YORK ENERGY CENTRE COMPLAINT PROTOCOL LOG APRIL 2012

April 2012											
Date Received	Method Received	Full Name	Comment Details/Description:	Positive (P) Negative (Neg) Neutral (N)	Response/ Remedial Action	Date Sent	Staff	Comment Details/Description 2:	Date Received	Response 2	Date Sent
Apr 20, 2012	Telephone followed by email	[REDACTED]	<p>Hi Lyndsay,</p> <p>Thanks a lot for your time a few minutes ago. The information I'm looking for is as follows:</p> <ol style="list-style-type: none"> <li>1. Waste (Tones per year) expected to be utilized;</li> <li>2. MW Capacity expected to be generated;</li> <li>3. Tipping fees;</li> <li>4. PPA;</li> <li>5. \$ per Kwh of energy produced;</li> <li>6. Operator of the facility; and</li> <li>7. Procurement Mode.</li> </ol> <p>If you have any questions, please feel free to email me or give me a call.</p> <p>Regards,</p> <p>[REDACTED]</p>	N	<p>Hi [REDACTED]</p> <p>To follow up on our phone call and answer your questions, please see my responses in red.</p> <ol style="list-style-type: none"> <li>1. Waste (Tones per year) expected to be utilized; 140,000 tonnes per year facility maximum from Durham and York Regions</li> <li>2. MW Capacity expected to be generated; not sure what you are looking for here, can you clarify?</li> <li>3. Tipping fees; although in the first 3 years the tipping fee will generally be higher as compared to landfill fees to offset the capitol construction, thereafter it will be reduced to approximately \$ 45.00 per tonne.</li> <li>4. PPA; yes we have a Power Purchase Agreement with the OPA</li> <li>5. \$ per Kwh of energy produced; we will receive 8 cents per Kwh</li> <li>6. Operator of the facility; and Regions of Durham and York own the facility and have a Design Build Operate contract with Covanta Energy Corp.</li> <li>7. Procurement Mode. Business case determined business model of Public Private Partnership, through pre-qualified bid RFQ process. Qualified bidders were then given opportunity to bid on a Request for Proposal (RFP).</li> </ol> <p>Here is a link to the website Business Case.  <a href="http://durhamyorkwaste.ca/pdfs/businesscase/EFWRReport.pdf">http://durhamyorkwaste.ca/pdfs/businesscase/EFWRReport.pdf</a></p> <p>Hope this helps. Please contact me if you have any further questions.</p>	Apr 20, 2012	LW	Thanks a lot, Lyndsay. This is awesome.			
April 24, 2012	Telephone followed by email	[REDACTED]	<p>Good Afternoon Lyndsay,</p> <p>Thank you for speaking with me earlier this afternoon. As we discussed, I am employed by [REDACTED] located in the Pickering area. [REDACTED] has a need to incinerate about a tractor trailer load of substances on a monthly basis. The company which we are currently using is located in Mississauga Ontario and because</p>	N	<p>Hello [REDACTED]</p> <p>Listed below I have provided info for Clean Harbours - A Hazardous waste landfill and incineration facility near Sarnia. Unfortunately I do not have a contact name to provide you. In addition, I have provided the website and contact for OrangeDrop - it is a program through</p>	April 26, 2012	LW				

DURHAM YORK ENERGY CENTRE COMPLAINT PROTOCOL LOG APRIL 2012

April 2012											
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			<p>of operating issues, is having to shut down on a frequent basis. My hope in speaking with you was to identify alternative burn sites which could help us handle these monthly discussions. Thank you first of all for the update on new facility being built near Darlington.</p> <p>Thank you also for the information which you provided on the sites in Sarnia and the Algonquin site in Peel Region. I appreciate your offer to provide contact information for these two centers. I would very much like to follow up with them.</p> <p>Sincerely,  </p>		<p>Stewardship Ontario for disposal of special and hazardous waste. They could be of great assistance to help you find proper disposal and capacity.</p> <p>I did not provide Peel Region contact for Algonquin Power Incineration facility because I know their Certificate of Approval does not allow for processing of hazardous waste.</p> <p>Please feel free to contact me if you need anything further and I would appreciate an update on how you made out with the contacts I provided. Although we do not handle hazardous waste - I would like to be able to pass useful information on to others.</p> <p>Clean Harbors Canada, Inc • 4090 Telfer Road, R.R. # 1 • Lambton • Ontario • N0N 1G0 • 519.864.1021 • <a href="http://www.cleanharbors.com">www.cleanharbors.com</a></p> <p><a href="http://www.makethedrop.ca/content/whats-special-waste">http://www.makethedrop.ca/content/whats-special-waste</a></p> <p>Stewardship Ontario            1 St. Clair Ave. West, 7th Floor            Toronto, ON M4V 1K6            Tel: 416-323-0101 Fax: 416-323-3185  <a href="http://www.stewardshipontario.ca">www.stewardshipontario.ca</a></p> <p>Regards,</p>						
April 30, 2012	Web email		<p>Hello</p> <p>I would like to inquire if there is a website or phone number where I could get some information about current or future career opportunities at your station. I am a BESc (Electrical Engineering specializing in Power Systems) graduate from Western University with CAPM certification from the PMI. I would love to hear some details about your team and any current openings or openings that could arise in the future.</p> <p>Thanks in advance,  </p>	P	<p>Good afternoon,</p> <p>Thank you for your email. The Region has awarded the contract to Design, Build and Operate (DBO) the EFW facility to Covanta Energy Corporation following a public procurement process. As the DBO contractor to the Regions, Covanta is responsible for hiring and employing all staff involved in delivering the project. There is currently no planned hiring by either the Region of Durham or York, however, if you wish to register your name and information with either Region you can do so via their online application forms at their websites.</p>	May 2, 2012	LW				



## IN07 - Interaction Volume By Classification

Reports on interactions that have a related enquiry. Includes an embedded chart

*Date Run:* May 2, 2012

*Start Date:* 01/04/2012

*End Date:* 30/04/2012

*Subject:* 301. Works - Waste

				Total	
301. Works - Waste	15. EFW	301.15.8.2 EFW Inquiry	Voice In	1	
		Technology - Inquiry		1	
		301.15.9.2 EFW Inquiry	Voice In	1	
		Miscellaneous - Inquiry		1	
					2
					2
<b>Total</b>				<b>2</b>	





# Monthly Statistical Report

Report run: **Monthly Statistical Report**

Site: <http://www.durhamyorkwaste.ca/>

The report includes: **1 period**

Report period : **01-Apr-2012 — 30-Apr-2012**

Period filterdefinition

Name: **Exclude Own Traffic**

IP filter: **Exclude Own Traffic**

Reporting date and time: **01-May-2012 05:01**

## Basic traffic statistics

**Basic statistics included:** Page views, New unique users, Returning users, Unique users

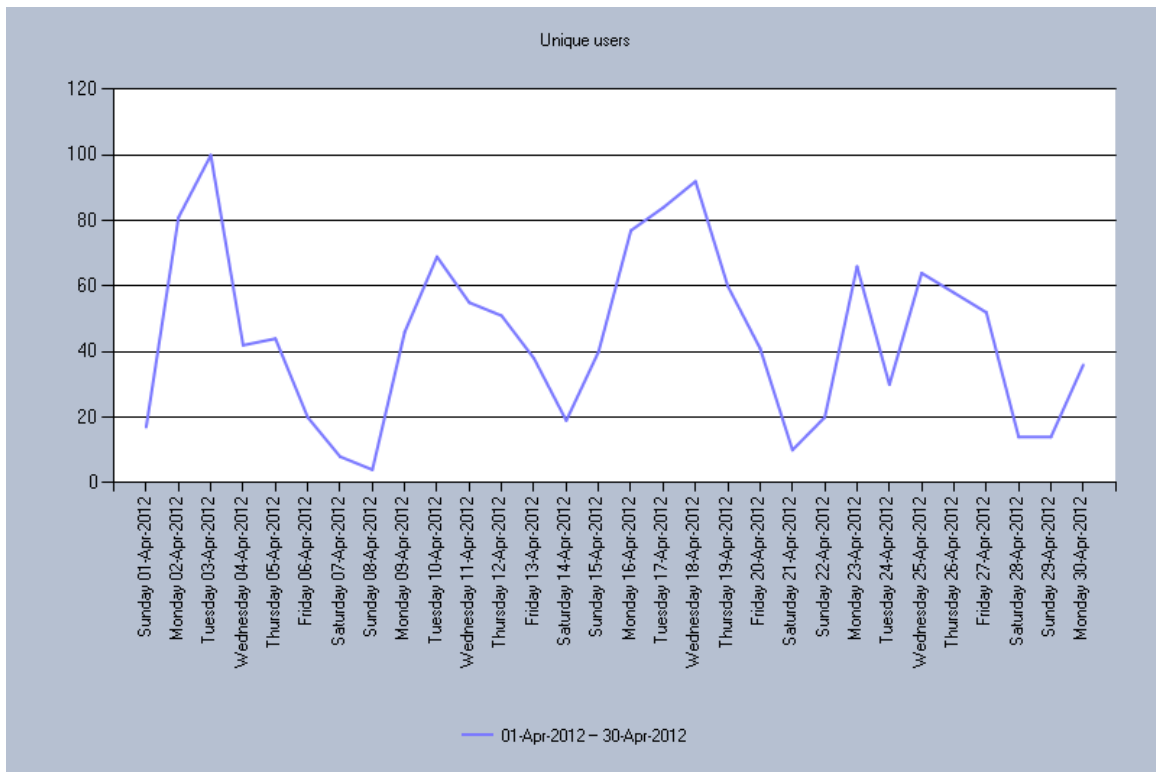
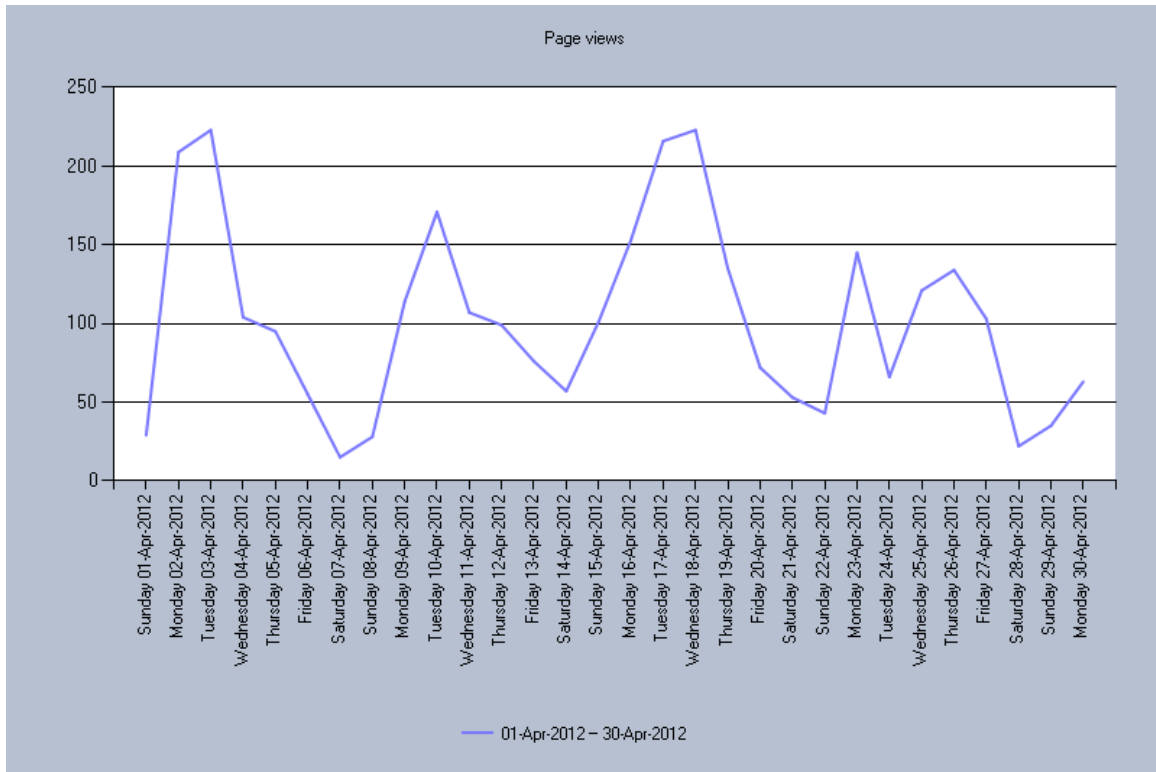
**Graphs included:** Page views, Unique users, New unique users, Returning users

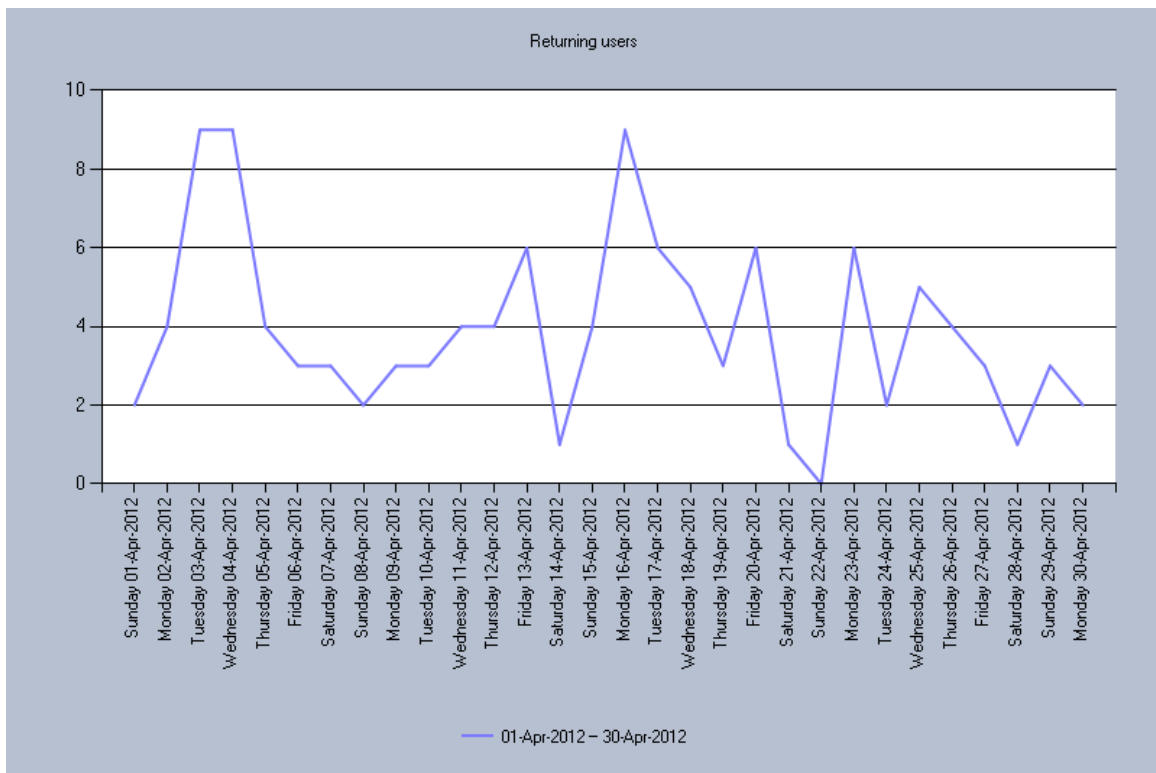
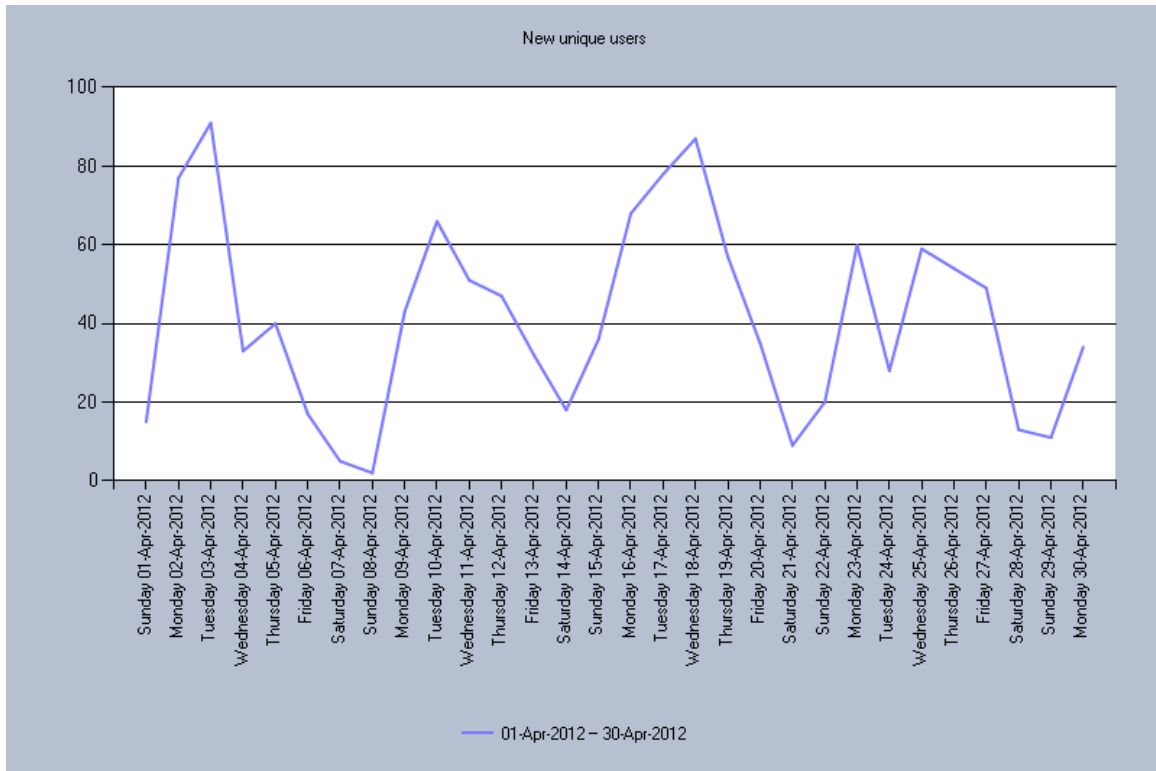
**Additional statistics included:** None.

### Statistics for page views, unique users, new unique users, returning users

Date/Time	Page views	Unique users	New unique users	Returning users
Sunday 01-Apr-2012	29	17	15	2
Monday 02-Apr-2012	209	81	77	4
Tuesday 03-Apr-2012	223	100	91	9
Wednesday 04-Apr-2012	104	42	33	9
Thursday 05-Apr-2012	95	44	40	4
Friday 06-Apr-2012	55	20	17	3
Saturday 07-Apr-2012	15	8	5	3
Sunday 08-Apr-2012	28	4	2	2
Monday 09-Apr-2012	114	46	43	3
Tuesday 10-Apr-2012	171	69	66	3
Wednesday 11-Apr-2012	107	55	51	4
Thursday 12-Apr-2012	99	51	47	4
Friday 13-Apr-2012	76	38	32	6
Saturday 14-Apr-2012	57	19	18	1
Sunday 15-Apr-2012	101	40	36	4
Monday 16-Apr-2012	153	77	68	9
Tuesday 17-Apr-2012	216	84	78	6
Wednesday 18-Apr-2012	223	92	87	5
Thursday 19-Apr-2012	135	60	57	3
Friday 20-Apr-2012	72	41	35	6
Saturday 21-Apr-2012	53	10	9	1
Sunday 22-Apr-2012	43	20	20	0
Monday 23-Apr-2012	145	66	60	6
Tuesday 24-Apr-2012	66	30	28	2
Wednesday 25-Apr-2012	121	64	59	5
Thursday 26-Apr-2012	134	58	54	4
Friday 27-Apr-2012	103	52	49	3
Saturday 28-Apr-2012	22	14	13	1

Sunday 29-Apr-2012	35	14	11	3
Monday 30-Apr-2012	63	36	34	2
Total	3,067	1,278	1,235	43





## Statistics for referring sites

Maximum number of items displayed: 25

Filtering out "no referrer".



### Top referring sites

#	Referring site	Number of referrals
1	<a href="http://www.durhamyorkwaste.ca">www.durhamyorkwaste.ca</a>	2,353
2	<a href="http://www.google.ca">www.google.ca</a>	217
3	<a href="http://www.covantaenergy.com">www.covantaenergy.com</a>	124
4	<a href="http://www.google.com">www.google.com</a>	68
5	<a href="http://www.durham.ca">www.durham.ca</a>	40
6	<a href="http://www.york.ca">www.york.ca</a>	36
7	<a href="http://www.bing.com">www.bing.com</a>	12
8	<a href="http://www.oshawa.ca">www.oshawa.ca</a>	7
9	<a href="http://www.durhamprosperity.org">www.durhamprosperity.org</a>	5
10	<a href="http://www.oshawaexpress.ca">www.oshawaexpress.ca</a>	4
11	<a href="http://mail.live.com">mail.live.com</a>	4
12	<a href="http://ca.search.yahoo.com">ca.search.yahoo.com</a>	4
13	<a href="http://www.linkedin.com">www.linkedin.com</a>	4
14	<a href="http://www.google.co.uk">www.google.co.uk</a>	4
15	<a href="http://myportal.york.ca">myportal.york.ca</a>	4
16	<a href="http://www.google.co.in">www.google.co.in</a>	3
17	<a href="http://www.google.com.my">www.google.com.my</a>	3
18	<a href="http://www.solidwastemag.com">www.solidwastemag.com</a>	3
19	<a href="http://www.durhamenvironmentwatch.org">www.durhamenvironmentwatch.org</a>	3
20	<a href="http://isearch.avg.com">isearch.avg.com</a>	2
21	<a href="http://www.google.com.kw">www.google.com.kw</a>	2
22	<a href="http://www.ebr.gov.on.ca">www.ebr.gov.on.ca</a>	1
23	<a href="http://blogs.canoe.ca">blogs.canoe.ca</a>	1
24	<a href="http://claringtonwatchdog.blogspot.ca">claringtonwatchdog.blogspot.ca</a>	1
25	<a href="http://www.ene.gov.on.ca">www.ene.gov.on.ca</a>	1

### Most popular pages

Maximum number of items displayed: 25

#### Most popular pages ordered by unique users

#	Page title	Page URL	Page views	Number of user sessions	Unique users
1	<a href="http://www.durhamyorkwaste.ca/project_index.htm">Durham York Energy Centre - Home</a>	<a href="http://www.durhamyorkwaste.ca/project_index.htm">http://www.durhamyorkwaste.ca/project_index.htm</a>	486	379	321
2	<a href="http://www.durhamyorkwaste.ca">Durham York Energy Centre</a>	<a href="http://www.durhamyorkwaste.ca">http://www.durhamyorkwaste.ca</a>	353	267	238
3	<a href="http://www.durhamyorkwaste.ca/project/project_overview.htm">Durham/York Residual Waste Project - Project Information</a>	<a href="http://www.durhamyorkwaste.ca/project/project_overview.htm">http://www.durhamyorkwaste.ca/project/project_overview.htm</a>	208	174	165
4	<a href="http://www.durhamyorkwaste.ca/project/study_schedule.htm">Durham/York Residual Waste Study - Facts and Info</a>	<a href="http://www.durhamyorkwaste.ca/project/study_schedule.htm">http://www.durhamyorkwaste.ca/project/study_schedule.htm</a>	185	124	122
5	<a href="http://www.durhamyorkwaste.ca/project/whats_new.htm">Durham/York Residual Waste Project - Documents and Publications</a>	<a href="http://www.durhamyorkwaste.ca/project/whats_new.htm">http://www.durhamyorkwaste.ca/project/whats_new.htm</a>	201	129	120
6	<a href="http://www.durhamyorkwaste.ca/project/faq.htm">Durham/York Residual Waste Project - Facts and Info</a>	<a href="http://www.durhamyorkwaste.ca/project/faq.htm">http://www.durhamyorkwaste.ca/project/faq.htm</a>	155	121	111
7	<a href="http://www.durhamyorkwaste.ca/project/contact.htm">Durham/York Residual Waste Project - Contact Us</a>	<a href="http://www.durhamyorkwaste.ca/project/contact.htm">http://www.durhamyorkwaste.ca/project/contact.htm</a>	124	101	98

8	<a href="http://www.durhamyorkwaste.ca/study_index.htm">Durham/York Residual Waste Study</a>	<a href="http://www.durhamyorkwaste.ca/study_index.htm">http://www.durhamyorkwaste.ca/study_index.htm</a>	121	92	84
9	<a href="http://www.durhamyorkwaste.ca/project/media.htm">Durham/York Residual Waste Project - Media Releases</a>	<a href="http://www.durhamyorkwaste.ca/project/media.htm">http://www.durhamyorkwaste.ca/project/media.htm</a>	73	64	64
10	<a href="http://www.durhamyorkwaste.ca/project/project_doc.htm">Durham/York Residual Waste Project - Documents and Publications</a>	<a href="http://www.durhamyorkwaste.ca/project/project_doc.htm">http://www.durhamyorkwaste.ca/project/project_doc.htm</a>	128	81	62
11	<a href="http://www.durhamyorkwaste.ca/pdfs/project/EFWTimeline.pdf">EFWTimeline</a>	<a href="http://www.durhamyorkwaste.ca/pdfs/project/EFWTimeline.pdf">http://www.durhamyorkwaste.ca/pdfs/project/EFWTimeline.pdf</a>	61	61	61
12	<a href="http://www.durhamyorkwaste.ca/project/efw-facility.htm">Durham/York Residual Waste Project - Documents and Publications</a>	<a href="http://www.durhamyorkwaste.ca/project/efw-facility.htm">http://www.durhamyorkwaste.ca/project/efw-facility.htm</a>	80	56	56
13	<a href="http://www.durhamyorkwaste.ca/project/links.htm">Durham/York Residual Waste Project - Links</a>	<a href="http://www.durhamyorkwaste.ca/project/links.htm">http://www.durhamyorkwaste.ca/project/links.htm</a>	65	59	51
14	<a href="http://www.durhamyorkwaste.ca/project/project_wasteprograms.htm">Durham/York Residual Waste Project - Project Information</a>	<a href="http://www.durhamyorkwaste.ca/project/project_wasteprograms.htm">http://www.durhamyorkwaste.ca/project/project_wasteprograms.htm</a>	47	41	40
15	<a href="http://www.durhamyorkwaste.ca/project/cert_doc.htm">Durham/York Residual Waste Project - Documents and Publications</a>	<a href="http://www.durhamyorkwaste.ca/project/cert_doc.htm">http://www.durhamyorkwaste.ca/project/cert_doc.htm</a>	64	45	40
16	<a href="http://www.durhamyorkwaste.ca/project/reference_material.htm">Durham/York Residual Waste Project - Facts and Info</a>	<a href="http://www.durhamyorkwaste.ca/project/reference_material.htm">http://www.durhamyorkwaste.ca/project/reference_material.htm</a>	37	32	32
17	<a href="http://www.durhamyorkwaste.ca/pdfs/project/February2012ComplaintInquiry.pdf">February2012ComplaintInquiry</a>	<a href="http://www.durhamyorkwaste.ca/pdfs/project/February2012ComplaintInquiry.pdf">http://www.durhamyorkwaste.ca/pdfs/project/February2012ComplaintInquiry.pdf</a>	31	31	31
18	<a href="http://www.durhamyorkwaste.ca/project/council_reports_dur.htm">Durham/York Residual Waste Project - Committee and Council Reports</a>	<a href="http://www.durhamyorkwaste.ca/project/council_reports_dur.htm">http://www.durhamyorkwaste.ca/project/council_reports_dur.htm</a>	40	29	28
19	<a href="http://www.durhamyorkwaste.ca/amended_ea_study_doc.htm">Durham/York Residual Waste Study - Documents and Publications</a>	<a href="http://www.durhamyorkwaste.ca/amended_ea_study_doc.htm">http://www.durhamyorkwaste.ca/amended_ea_study_doc.htm</a>	40	30	24
20	<a href="http://www.durhamyorkwaste.ca/project/project_assessment.htm">Durham/York Residual Waste Project - Project Information</a>	<a href="http://www.durhamyorkwaste.ca/project/project_assessment.htm">http://www.durhamyorkwaste.ca/project/project_assessment.htm</a>	30	24	23
21	<a href="http://www.durhamyorkwaste.ca/pdfs/project/EFWprocess.pdf">EFWprocess</a>	<a href="http://www.durhamyorkwaste.ca/pdfs/project/EFWprocess.pdf">http://www.durhamyorkwaste.ca/pdfs/project/EFWprocess.pdf</a>	24	22	22
22	<a href="http://www.durhamyorkwaste.ca/pdfs/project/EFW_Feb15_2011.pdf">EFW Feb15 2011</a>	<a href="http://www.durhamyorkwaste.ca/pdfs/project/EFW_Feb15_2011.pdf">http://www.durhamyorkwaste.ca/pdfs/project/EFW_Feb15_2011.pdf</a>	20	20	20
23	<a href="http://www.durhamyorkwaste.ca/pdfs/media/20110817-DurhamYorkRegionsbreakgroundonEFWfacility">20110817-DurhamYorkRegionsbreakgroundonEFWfacility</a>	<a href="http://www.durhamyorkwaste.ca/pdfs/media/20110817-DurhamYorkRegionsbre-DurhamYorkRegionsbre">http://www.durhamyorkwaste.ca/pdfs/media/20110817-DurhamYorkRegionsbre-DurhamYorkRegionsbre</a>	18	18	18
24	<a href="http://www.durhamyorkwaste.ca/pdfs/project/certApproval/CofA.pdf">CofA</a>	<a href="http://www.durhamyorkwaste.ca/pdfs/project/certApproval/CofA.pdf">http://www.durhamyorkwaste.ca/pdfs/project/certApproval/CofA.pdf</a>	16	16	16
25	<a href="http://www.durhamyorkwaste.ca/project/efw-committee.htm">Durham/York Residual Waste Project - Getting Involved</a>	<a href="http://www.durhamyorkwaste.ca/project/efw-committee.htm">http://www.durhamyorkwaste.ca/project/efw-committee.htm</a>	20	18	16

## Search statistics

### For searches without results:

Minimum number of searches: 1

Maximum number of items displayed: 10

### For searches with results:

Minimum number of searches: 1

Maximum number of items displayed: 10

### External searches

Minimum number of searches: 1

Maximum number of items displayed: 10

Searches without results		
#	Search phrase	Number of searches

Searches with results		
#	Search phrase	Number of searches

External searches (e.g. on Google)		
#	Search phrase	Number of searches
1	durham york energy centre	43
2	durham energy from waste	5
3	durham york energy center	5
4	durham york energy from waste project	5
5	york energy center	5
6	durham york	4
7	durham energy complex	3
8	durham york waste	3
9	region of durham efw	3
10	durham energy	2

## Browser statistics: Type






Browser types				
Browser	Page views		Unique users	
IE	2,117	69.25%	1,094	83.19%
Firefox	444	14.52%	89	6.77%
Chrome	326	10.66%	58	4.41%
Mobile Safari	56	1.83%	30	2.28%
Safari	64	2.09%	26	1.98%
Others	38	1.24%	12	0.91%
Android Webkit	11	0.36%	5	0.38%
Opera	1	0.03%	1	0.08%

## Browser types and version

Browser types and version				
Browser version	Page views		Unique users	
IE 8.0	1,094	35.79%	579	43.76%
IE 9.0	715	23.39%	340	25.70%
IE 7.0	224	7.33%	128	9.67%
Firefox 11.0	352	11.51%	71	5.37%
Chrome 18.0.1025.162	151	4.94%	26	1.97%
Mobile Safari 5.1	36	1.18%	21	1.59%

IE 9.0 (Compatibility View)	34	1.11%	19	1.44%
IE 8.0 (Compatibility View)	28	0.92%	14	1.06%
IE 6.0	22	0.72%	14	1.06%
Others	38	1.24%	12	0.91%
Chrome 18.0.1025.152	35	1.14%	10	0.76%
Safari 4.1.3	29	0.95%	9	0.68%
Chrome 18.0.1025.142	43	1.41%	8	0.60%
Chrome 17.0.963.83	31	1.01%	8	0.60%
Safari 5.1.5	15	0.49%	7	0.53%
Mobile Safari unknown	14	0.46%	6	0.45%
Android Webkit 4.0	11	0.36%	5	0.38%
Firefox 10.0.2	13	0.43%	5	0.38%
Safari 5.1.4	4	0.13%	4	0.30%
Firefox 12.0	16	0.52%	3	0.23%
Firefox 3.6.28	9	0.29%	3	0.23%
Chrome 18.0.1025.151	38	1.24%	3	0.23%
Chrome 17.0.963.56	12	0.39%	2	0.15%
Safari 5.1.2	9	0.29%	2	0.15%
Safari 5.1.3	2	0.07%	2	0.15%
Chrome 17.0.963.79	10	0.33%	2	0.15%
Firefox 10.0.1	37	1.21%	2	0.15%
Mobile Safari 5.0.2	2	0.07%	2	0.15%
Chrome 12.0.742	2	0.07%	2	0.15%
Firefox 8.0	5	0.16%	2	0.15%
Safari unknown	2	0.07%	2	0.15%
Mobile Safari 4.0	4	0.13%	1	0.08%
Firefox 9.0.1	1	0.03%	1	0.08%
Firefox 8.0.1	1	0.03%	1	0.08%
Opera 11.62	1	0.03%	1	0.08%
Safari 5.0.5	1	0.03%	1	0.08%
Firefox 10.0	8	0.26%	1	0.08%
Firefox 3.6.10	1	0.03%	1	0.08%
Chrome 17.0.963.66	4	0.13%	1	0.08%
Safari 5.0.6	2	0.07%	1	0.08%
Firefox 3.6.24	1	0.03%	1	0.08%

## Country statistics

Country statistics				
Country	Page views		Unique users	
 Canada	2,226	72.58%	976	73.83%
 United States	559	18.23%	240	18.15%
Unknown	78	2.54%	38	2.87%
 United Kingdom	48	1.57%	22	1.66%
 Dominican Republic	29	0.95%	9	0.68%
 Russian Federation	22	0.72%	6	0.45%

 India	12	0.39%	5	0.38%
 Mexico	24	0.78%	4	0.30%
 Barbados	6	0.20%	4	0.30%
 Austria	4	0.13%	3	0.23%
 Italy	12	0.39%	3	0.23%
 Germany	12	0.39%	2	0.15%
 France	10	0.33%	2	0.15%
 Malaysia	4	0.13%	2	0.15%
 Australia	1	0.03%	1	0.08%
 Ireland	1	0.03%	1	0.08%
 Japan	12	0.39%	1	0.08%
 Kuwait	3	0.10%	1	0.08%
 Finland	3	0.10%	1	0.08%
 Pakistan	1	0.03%	1	0.08%

## Resolution statistics

Resolution statistics				
Resolution	Page views		Unique users	
1280x1024	304	13.87%	60	12.93%
1280x800	246	11.23%	58	12.50%
1366x768	218	9.95%	49	10.56%
1024x768	145	6.62%	44	9.48%
1680x1050	197	8.99%	33	7.11%
1440x900	149	6.80%	30	6.47%
1920x1080	173	7.90%	27	5.82%
1600x900	104	4.75%	17	3.66%
320x480	20	0.91%	11	2.37%
1920x1200	27	1.23%	9	1.94%
800x600	15	0.68%	8	1.72%
1024x1024	20	0.91%	8	1.72%
768x1024	21	0.96%	8	1.72%
1280x768	36	1.64%	5	1.08%
1280x960	22	1.00%	5	1.08%
1152x720	28	1.28%	4	0.86%
1344x840	28	1.28%	4	0.86%
1536x864	35	1.60%	4	0.86%
1093x614	18	0.82%	4	0.86%
1400x1050	8	0.37%	3	0.65%
1152x864	4	0.18%	3	0.65%
1466x916	6	0.27%	3	0.65%
1024x600	24	1.10%	3	0.65%
1600x1200	54	2.46%	3	0.65%
1360x768	8	0.37%	3	0.65%
1024x640	18	0.82%	3	0.65%
1311x737	9	0.41%	2	0.43%

800x1125	3	0.14%	2	0.43%
983x737	7	0.32%	2	0.43%
1143x857	9	0.41%	2	0.43%
1603x902	9	0.41%	2	0.43%
1536x960	4	0.18%	2	0.43%
1257x785	3	0.14%	2	0.43%
1429x804	11	0.50%	2	0.43%
1080x810	3	0.14%	2	0.43%
1280x720	12	0.55%	2	0.43%
2048x1152	19	0.87%	2	0.43%
1249x702	17	0.78%	2	0.43%
1067x600	22	1.00%	1	0.22%
1376x860	1	0.05%	1	0.22%
2025x1139	3	0.14%	1	0.22%
2560x1440	1	0.05%	1	0.22%
1365x1024	4	0.18%	1	0.22%
1613x1008	5	0.23%	1	0.22%
800x1130	4	0.18%	1	0.22%
1204x752	1	0.05%	1	0.22%
1517x1214	12	0.55%	1	0.22%
800x371	1	0.05%	1	0.22%
819x614	8	0.37%	1	0.22%
0x0	2	0.09%	1	0.22%
Other resolutions	93	4.24%	19	4.09%

## Operating systems

Operating systems				
Operating system	Page views		Unique users	
Windows 7	1,463	47.70%	601	45.50%
Windows XP	1,094	35.67%	499	37.77%
Windows Vista	283	9.23%	123	9.31%
iPhone OS	56	1.83%	30	2.27%
unknown	31	1.01%	11	0.83%
Mac OS X 10.4 Tiger	29	0.95%	9	0.68%
Mac OS X 10.7 Lion	19	0.62%	9	0.68%
Windows 2003 Server	13	0.42%	7	0.53%
Mac OS X	15	0.49%	6	0.45%
Mac OS X 10.6 Snow Leopard	24	0.78%	6	0.45%
Linux	9	0.29%	5	0.38%
Mac	7	0.23%	5	0.38%
Android	10	0.33%	4	0.30%
Mac OS X 10.5 Leopard	10	0.33%	2	0.15%
Linux (SUSE)	1	0.03%	1	0.08%
Linux (CentOS)	1	0.03%	1	0.08%
Android 2.3/4 Gingerbread	1	0.03%	1	0.08%

Linux (Ubuntu)	1	0.03%	1	0.08%
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## External links

External links		
Title	User sessions	% of total
<a href="#">Energy-from-Waste EFW Waste-to-Ener -Ener</a>	9	20.00%
<a href="#">Region of Durham - Works - Waste Management</a>	6	13.33%
<a href="#">DurhamYorkCovantaProjectAgt</a>	3	6.67%
<a href="#">Strict Conditions Put On Energy -From-Waste Facility</a>	3	6.67%
<a href="#">Ontario Waste Management Associatio Ontario Waste Management Associatio</a>	3	6.67%
<a href="#">Facilities: Algonquin Power Energy Facilities: Algonquin Power Energy</a>	2	4.44%
<a href="#">Unknown title</a>	2	4.44%
<a href="#">York Region Home Page</a>	2	4.44%
<a href="#">default_SWM.htm</a>	2	4.44%
<a href="#">Waste Diversion Ontario (WDO)</a>	1	2.22%
Other external links	12	26.67%

## External domains

External domains			
Title	Links	User sessions	% of total
<a href="#">www.durham.ca</a>	3	11	24.44%
<a href="#">www.covantaenergy.com</a>	1	9	20.00%
<a href="#">www.york.ca</a>	2	4	8.89%
<a href="#">www.owma.org</a>	1	3	6.67%
<a href="#">www.news.ontario.ca</a>	1	3	6.67%
<a href="#">www.region.peel.on.ca</a>	1	2	4.44%
<a href="#">www.municipalwaste.ca</a>	1	1	2.22%
<a href="#">www.seas.columbia.edu</a>	1	1	2.22%
<a href="#">www.wte.org</a>	1	1	2.22%
<a href="#">www.sita.co.im</a>	1	1	2.22%
	9	9	20.00%