

<b>Inquiries</b>						
<b>#</b>	<b>Date Received</b>	<b>Method Received</b>	<b>Comment Details/Description:</b>	<b>Response/ Remedial Action</b>	<b>Response Date</b>	<b>Staff</b>
1	Wed 18/01/2017	Durham Regional Council	Delegate appeared before Durham Regional Council regarding the need for the Committee of a Whole and Regional Council to review the Durham York Energy Centre 2016 Year End Reconciliation.	No further action required by staff.	N/A	N/A
<b>Total Project Team Inquiries this month (project web email/telephone):</b>				<b>0</b>		
<b>Total Covanta Inquiries this month:</b>				<b>0</b>		
<b>Total Council/ Committee Inquiries this month:</b>				<b>1</b>		
<b>Total Durham Call Centre Inquiries this month (separate attachment):</b>				<b>0</b>		
<b>Total Inquiries from York this month:</b>				<b>0</b>		
<b>Total Inquiries from previous months:</b>				<b>0</b>		
<b>Total Inquiries in 2017:</b>				<b>1</b>		

<b>Complaints</b>						
<b>#</b>	<b>Date Received</b>	<b>Method Received</b>	<b>Comment Details/Description:</b>	<b>Response/ Remedial Action</b>	<b>Response Date</b>	<b>Staff</b>
1	Mon 23/01/2017	Project team by telephone	MOECC was contacted by someone next door to the DYEC at OPG about a black film or residue on some of the cars that were parked overnight Jan 20/21 in the outdoor parking lot and they were wondering if it could be from the DYEC.	<p>Good Morning, This email is in response to the complaint enquiry received on Monday Jan 23, 2017 regarding if a black film or residue on some of the cars that were parked overnight Jan 20-21, 2017 in the outdoor parking lot at OPG (next door to the DYEC) could be in relation to operations at the DYEC.</p> <p>DYEC staff checked the MET data from the Courtice WPCP for Friday evening into Saturday morning shows that up to about 11:00 pm Friday winds ranged between 4 and 12 kmh from the WSW direction. Shortly after midnight the wind speed dropped to 4 – 5 kmh and the direction turned 180 degrees and came from the east. It remained that way for the next 8 – 10 hours with relatively no wind, 2 – 5 kmh and fog conditions.</p> <p>DYEC staff checked the control room log and Friday night though Saturday was uneventful. No faults or failure of any equipment noted. The emissions data show no concerns as well – opacity readings for Friday night through Saturday morning show zero. The Opacity CEMS unit passed calibration at 7:00 am Saturday indicating it was working correctly. The recent stack test from November confirmed the Opacity CEMS and particulate readings for the facility are very low.</p> <p>There were no lime or carbon deliveries to the facility before or during the time in question so it was not a spill.</p> <p>All evidence indicates our facility was operating under normal operating conditions and was not responsible for the unidentified material. Due to the change in wind direction between 6:00 pm Friday and 8:00 am Saturday it is hard to determine where the source may have come from.</p> <p>Regards, Project Team</p>	Wed 25/01/2017	GB/DL

<b>Complaints</b>						
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<b>Total Project Team Complaints this month (project web email/telephone):</b>				<b>1</b>		
<b>Total Covanta Complaints this month:</b>				<b>0</b>		
<b>Total Council/ Committee Complaints this month:</b>				<b>0</b>		
<b>Total Durham Call Centre Complaints this month (separate attachment):</b>				<b>0</b>		
<b>Total Complaints from York this month:</b>				<b>0</b>		
<b>Total Complaints from previous months:</b>				<b>0</b>		
<b>Total Complaints in 2017:</b>				<b>1</b>		