Inquiries

	Date Received	Method Received	Comment Details/Description:	Response/ Remedial Action	Response Date	Staff
1	Sun 19/02/2017	Project team web mail	Good Morning: At the February 8 th meeting, the Waste director indicated, in response to a question from a councillor, that the bypass waste was going to Covanta's incinerator in Niagara Falls New York.	Thank you for your interest in the Durham York Energy Centre. Please be advised that your inquiry has been received and is currently being addressed by the Project Team. Once prepared, we will provide you with a detailed response to your inquiry.	Tues 21/02/2017	DL
			When asked the same question later in the meeting, the Works Commissioner said the waste was going to Niagara Falls, but did not specify whether it was to an incinerator or a landfill.	Regards, Project Team		
			During past breakdowns/shutdowns of the incinerator, we were told that waste had been going to Covanta's landfill in the Niagara Falls area, believe it might have been Lewiston?	RE: Follow-up from questions received on Sunday February 19, 2017	Fri 10/03/2017	DL
			Is that the same landfill where Durham Region was sending their waste prior to the DYEC starting up?	Good Morning, Please find below responses to the questions posed to DYEC project team staff on Sunday February 19, 2017.		
			Is waste going from transfer stations in Durham and York first being trucked to the DYEC and then being shipped to either incinerator and/or landfill in Niagara New York area? Or other? Why was it deemed acceptable to send bypass waste to New York State, but not to	1. During past breakdowns/shutdowns of the incinerator, we were told that waste had been going to Covanta's landfill in the Niagara Falls area, believe it might have been Lewiston? Is that the same landfill where Durham Region was sending their waste prior to the DYEC		
			Michigan?	starting up?		
			Section 34.4 of the Project Agreement, given the numerous and ongoing problems at the DYEC since start up, that has resulted in multiple unplanned shut downs including the current shutdown of both boilers for an extended period, has the project team developed, or considered developing a bypass waste plan that minimizes trucking distances of waste? Where could details of such a plan be found if developed? If not developed, do you anticipate developing such a plan?	Bypass waste from the DYEC is currently shipped to Covanta New York for incineration, or to Walker Industries South Landfill located in Niagara Falls, Ontario for landfilling. Prior to the DYEC, Durham Region was sending the Region's waste to Modern Landfill in Lewiston, New York.		
			For 2016 as an example, how would DR calculate how many days of shutdowns Covanta was allowed to incur per annum where bypass waste would be at Durham's cost and after how many days of shutdown does bypass waste become Covanta's cost? It is not possible for the public to calculate this number because we are not advised of all shutdowns and whether they would be planned or unplanned nor	2. Is waste going from transfer stations in Durham and York first being trucked to the DYEC and then being shipped to either incinerator and/or landfill in Niagara New York area? Or other? Durham and York minimize additional transportation efforts by		

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			duration. ? How much was budged by DR in 2016 for by pass waste and how much actually paid, and how much has been budgeted for 2017 for bypass waste costs? Are there additional relevant considerations around bypass waste in addition to Appendix 34?	sending bypass waste directly from their transfer stations to the designated secondary disposal option identified by Covanta, rather than rerouting the trucks once they arrive at the DYEC. 3. Why was it deemed acceptable to send bypass waste to		
			Where are the Monthly Operating reports posted, as per Project Agreement Section 36.3?	New York State, but not to Michigan?		
			Will HDR be producing a report for calendar 2016, similar to COW-INFO-26, clearly describing for how long each of the boilers was shut down and for what reason and if yes, when will it be released? If there is no plan to produce such a report, why not? Thank you.	In the early 2000's, Michigan pushed for the complete and immediate ban of Ontario garbage being shipped across the border. An agreement reached in 2006 between the Province of Ontario, the state of Michigan and Ontario municipalities (including the regional municipalities of York, Peel and Durham, and the City of Toronto) which committed to eliminate the shipping of municipal waste to Michigan by the end of 2010. This agreement was a driving factor in the need to find an alternative disposal option for Durham's municipal waste which resulted in the building of the DYEC. No such agreement or ban on waste exists for New York State. While the DYEC is the primary disposal option, Covanta is responsible for the disposal of any bypass waste from the facility. Covanta currently directs their waste to their Covanta New York facility for incineration or to Walker Industries South Landfill, an Ontario landfill site located in Niagara Falls. 4. Section 34.4 of the Project Agreement, given the numerous and ongoing problems at the DYEC since start up, that has resulted in multiple unplanned shut downs including the current shutdown of both boilers for an extended period, has the project team developed, or considered developing a bypass waste plan that minimizes trucking distances of waste? Where could details of such a plan be found if		
				start up, that has result downs including the cu for an extended period, developed, or considere plan that minimizes true waste? Where could de	ted in multiple unplanned shut arrent shutdown of both boilers has the project team ed developing a bypass waste cking distances of etails of such a plan be found if eloped, do you anticipate	ted in multiple unplanned shut arrent shutdown of both boilers , has the project team ed developing a bypass waste cking distances of etails of such a plan be found if eloped, do you anticipate

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				Under the Project Agreement Covanta is responsible for the disposal of any bypass waste from the DYEC, and therefore responsible for procuring and managing agreements with licensed alternate disposal facilities. Durham and York minimize additional transportation efforts by sending bypass waste directly from their transfer stations to the designated secondary disposal option identified by Covanta, rather than rerouting the trucks once they arrive at the DYEC. 5. For 2016 as an example, how would DR calculate how many days of shutdowns Covanta was allowed to incur per annum where bypass waste would be at Durham's cost and after how many days of shutdown does bypass waste become Covanta's cost? The Project Agreement allows for up to 10% down time or 73 boiler days for scheduled and unscheduled events annually. Bypass waste is dealt with under the conditions outlined in Appendix 34 of the Project Agreement and is affected by waste deliveries, pit inventory, scheduled and unscheduled down time. 6. How much was budged by DR in 2016 for by pass waste and how much actually paid, and how much has been budgeted for 2017 for bypass waste costs? Are there additional relevant considerations around bypass waste in addition to Appendix 34? The 2016 and 2017 operating budget is approved within the Business Plans and Budget document. The year-end reconciliation which includes bypass waste is settled in accordance with the Project Agreement and the appropriate adjustments to the budget are enacted.			

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				 7. Where are the Monthly Operating reports posted, as per Project Agreement Section 36.3? A year-end report will be posted to the website in accordance with the ECA. 8. Will HDR be producing a report for calendar 2016, similar to COW-INFO-26, clearly describing for how long each of the boilers was shut down and for what reason and if yes, when will it be released? If there is no plan to produce such a report, why not? A year-end report will be posted to the website in accordance with the ECA. Best Regards, Project Team 		
2	Tue 14/03/2017	Project team web mail	Good morning: It's been over four months since the October/November stack tests were conducted at the incinerator. Air Zone expressed concerns in their report about some aspects of the May 2016 stack test. When will Air Zone's third party review of the Oct/Nov. 2016 stack testing be available and posted to the DYEC website? Thank you.	Good Day AirZone provided a memo on the October/November Source Test sampling and analysis, which was included in the report to Committee and Council. The Final Source Test report as provided by Ortech was completed the end of December 2016. The AirZone evaluation of the final Source test report (modeling) has not yet been completed.	Tue 14/03/2017	GA

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Tot	al Project To	eam Inquiries	this month (project web email/telephone):	2			
Tot	al Covanta	nquiries this r	nonth:	0			
Tot	al Council/	Committee Inq	uiries this month:	0			
Tot	Total Durham Call Centre Inquiries this month (separate attachment):			0			
Tot	Total Inquiries from York this month:			0			
Tot	Total Inquiries from previous months:			9			
To	Total Inquiries in 2017:			11			

	Complaints					
#	Date Received	Method Received	Comment Details/Description:	Response/ Remedial Action	Response Date	Staff
Tota	al Project Te	eam Complain	ts this month (project web email/telephone):	0		
Tota	al Covanta (Complaints thi	s month:	0		
Tota	al Council/ (Committee Co	mplaints this month:	0		
Tota	Total Durham Call Centre Complaints this month (separate attachment):			0		
Tota	Total Complaints from York this month:			0		
Tota	Total Complaints from previous months:			1		
Tot	Total Complaints in 2017:			1		