

Inquiries						
#	Date Received	Method Received	Comment Details/Description:	Response/ Remedial Action	Response Date	Staff
1	October 1, 2015	Project web email	Hello, When will the EFW facility be operational? I know the facility was supposed to be operational in Dec '14 but additional testing and construction was still needed. I believe there was a \$10,000/day penalty levied on Covanta for every day the facility is delayed. Has Covanta paid any of this penalty yet? If not, what is being done to recover this? Thanks!	<p>Thank you for your interest in the Durham York Energy Centre. Your inquiry has been logged. A response will follow shortly.</p> <p>Regards,</p> <p>Project Team</p> <p>Good Morning,</p> <p>This is in response to your email sent October 1, 2015 regarding the Durham-York Energy Centre (DYEC).</p> <p>The DYEC has been processing waste since February 2015, and is currently in the commissioning and acceptance phase of the project. It is expected that we will reach Service Commencement by the end of the year.</p> <p>In accordance with the Design Build Operate contract, Covanta is subject to liquidated damages (LD) totaling \$10,000 per day, 30 days after the Target Commencement Date and ends when Service Commencement is achieved. The Regions have invoiced Covanta for liquidated damages. The first invoice for liquidated damages was sent to Covanta on May 7, 2015 and payment of \$1.14 million has been received by the Regions. A second invoice was recently issued for LD's up to the end the end of September 30th, bringing the total billed to \$2.61 million for LD to Covanta.</p> <p>Please let us know if you have any additional questions or concerns.</p> <p>Regards,</p> <p>Project Team</p>	October 2 &7, 2015	DL
2		Social Media (Twitter)	Twitter conversation so far follows: 10k a day since january 6, 2015. Roughly 2.8 mil in penalties. Ummm where is this	"We sent your question to project staff and will get back to you when we have info.		

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			money going? Reinvested? would love money reinvested into a courtice waterfront or planted trees (air ,O2) is there a better breakdown of costs/revenues lost etc.. online?	The 10k/day covers lost revenues from energy production & costs resulting from delay. No, it's not online. Please contact project staff at 905-404-0888 to discuss."		
3						
Total Project Team Inquiries this month (project web email/telephone):				2		
Total Covanta Inquiries this month:				0		
Total Council/ Committee Inquiries this month:				0		
Total Durham Call Centre Inquiries this month (separate attachment):				0		
Total Inquiries from York this month:				0		
Total Inquiries from previous months:				57		
Total Inquiries in 2015:				59		

Complaints						
#	Date Received	Method Received	Comment Details/Description:	Response/ Remedial Action	Response Date	Staff
1						
2						
3						
Total Project Team Complaints this month (project web email/telephone):				0		
Total Covanta Complaints this month:				0		
Total Council/ Committee Complaints this month:				0		
Total Durham Call Centre Complaints this month (separate attachment):				0		
Total Complaints from York this month:				0		
Total Complaints from previous months:				4		
Total Complaints in 2015:				4		